

# Aluminum Fence Warranty

3-Year Limited Workmanship Warranty · Issued by Owens Contracting

## COVERAGE SUMMARY

**Workmanship:** 3 years from the date installation is completed

**Gate adjustment:** free adjustment of gates, hinges and latches affected by our installation for the same 3 years

**Materials:** manufacturer warranty passed through (Fort Mill Ornamental: limited lifetime powder coat; 2 years gate workmanship and welds; 1 year powder coat on ocean-front properties; no warranty on custom gates)

**Who:** original purchaser only; non-transferable

**Claims:** notify us in writing within 30 days of noticing the problem

## 1. Coverage

- Owens Contracting warrants to the original purchaser that the aluminum fence and gates we install are free from defects in our workmanship for the period below. This includes post setting, alignment, panel attachment, and gate hanging and adjustment at the time of installation.
- Fence materials are covered by the manufacturer's own warranty, which we pass through to you. We will help you file a manufacturer claim.
- This warranty applies only to the property where the fence was installed and cannot be transferred.

## 2. Warranty Period

- **Workmanship:** 3 years from the date installation is completed.
- **Gates, hinges and latches:** we will adjust gates that sag, bind or fail to latch because of our installation at no charge for 3 years. After that, gate adjustment is routine maintenance.
- **Materials:** per the manufacturer. For our Fort Mill Ornamental aluminum that is currently a limited lifetime warranty on panels and posts against defects and powder coat cracking, chipping or peeling, and 2 years on gate workmanship and welds. On ocean-front properties the manufacturer covers the powder coat for 1 year only.
- **Custom gates** carry no manufacturer warranty; we warrant our installation of them only.

## 3. Exclusions

This warranty does not cover:

- Hurricanes, tropical storms, high winds, flooding, storm surge, fallen trees or limbs, lightning, or other acts of God.
- Impact damage from vehicles, mowers, string trimmers, edgers, pets, animals or people, and vandalism.
- Normal, gradual fading or chalking of the finish. Scratches, nicks and dents, and any corrosion that starts at them.
- Finish damage caused by salt spray or salt water where the fence has not been rinsed as described under Maintenance, or by direct contact with seawater or tidal water.
- Damage from soil, mulch, sod or debris piled against the fence. Damage from fertilizer, lawn chemicals, weed killer, de-icers, pool or spa chemicals, chlorine or salt-system water, or well/irrigation water with iron or minerals, or from sprinklers aimed at the fence.
- Concrete, mortar, paint or masonry spilled on the fence by others.
- Soil settlement, erosion, washouts, tree roots, or movement of slabs, walls or structures the fence is attached to, unless caused by our installation.
- Alterations, repairs, attachments or added hardware by anyone other than Owens Contracting. This includes screws or fasteners of a different metal (such as plain steel or copper-bearing fasteners) that can cause galvanic corrosion.
- Hanging or attaching items (signs, planters, swings, hammocks) to the fence, or climbing on it or swinging on gates.
- Gates that have been forced open, propped or tied open, or used beyond their normal swing.
- Normal wear of hinges, springs, self-closing hinges and magnetic latches. These are covered only by their manufacturer's warranty, which we pass through.
- Lack of maintenance as described below.

#### **4. Pool Barrier Gates**

- We install pool barrier fences and gates to meet the code in effect on the day installation is completed, with self-closing hinges and self-latching hardware set and tested at that time.
- After that, the owner is responsible for keeping gates self-closing and self-latching, keeping the latch height and clearances in place, and not adding anything that allows climbing or propping. Self-closing hinges and latches need periodic adjustment as springs relax and seasons change.
- We do not guarantee approval by any inspector, pool company, insurer or HOA beyond the code requirements in effect at installation, or after changes by others.

#### **5. Claims**

- To make a claim, contact Owens Contracting in writing within 30 days of noticing the problem, with your invoice or proof of purchase, photos and a description.
- We will inspect and, at our option, repair, re-set or adjust the affected work, or refund the installation cost of that portion.
- For material defects we will submit the manufacturer claim on your behalf. Manufacturers usually supply replacement parts only. Labor to remove and reinstall manufacturer-replaced parts is not included after our workmanship period ends.

#### **6. Maintenance**

- Rinse the fence with fresh water from a garden hose to remove salt, dust, pollen and lawn chemicals. Near the coast, marsh or salt water, rinse at least once a month and after every storm or salt-spray event. Inland, rinse at least twice a year.
- For dirt or mildew, wash with warm water, a mild pH-neutral soap (like dish soap) and a soft cloth, sponge or soft brush, then rinse well.
- Do not use abrasive cleaners, scouring pads, steel wool, solvents or harsh chemicals. If you use a pressure washer, keep it on a low setting with a wide fan tip, and keep the nozzle at least 2 feet from the fence. Never aim it at hinges, latches or post bases.
- Touch up any scratch or chip that shows bare metal promptly with manufacturer-matched touch-up paint, after cleaning and drying the spot.
- Keep soil, mulch, sod, leaves and debris pulled back from the bottom rail and post bases. Aim sprinklers and irrigation away from the fence, especially if your water has iron or minerals.
- Keep fertilizer, weed killer, pool and spa chemicals and salt off the fence. Rinse right away if any gets on it.
- Keep mowers and string trimmers away from posts and panels.
- Every few months, check that gates swing freely, close on their own and latch every time. Lubricate hinges and latches with a dry silicone spray (not grease), and adjust hinge spring tension and latch alignment as needed. Pool gates should be tested often.
- Do not hang heavy items from the fence or let anyone climb on it or swing on gates.
- After a major storm, look for loose posts or panels and call us.
- Failure to maintain the fence may void coverage under this warranty and the manufacturer's warranty.

#### **7. Limitation of Liability**

- Our liability is limited to repair, adjustment or refund of the installation cost of the affected portion.
- We are not liable for incidental or consequential damages, including damage to landscaping, pets, pools or other property, or loss of use.
- This is the only warranty Owens Contracting gives; no employee or agent may change it.
- Some states do not allow limitations on incidental or consequential damages, so these may not apply to you.

#### **8. Contact**

- Owens Contracting
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