

Chain Link Fence Warranty

Limited Workmanship Warranty · Issued by Owens Contracting

COVERAGE SUMMARY

Residential (galvanized or black vinyl-coated): 2 years workmanship, including fabric re-tensioning and gate adjustment

Commercial, municipal and HOA: 1 year, or the contract's correction period if longer

Materials: per the manufacturer's written warranty, if any, passed through to you

Who: original purchaser only; non-transferable

Claims: notify us in writing within 30 days of noticing the problem

1. Coverage

- Owens Contracting warrants to the original purchaser that the chain link fence and gates we install are free from defects in our workmanship for the period below. This includes post setting and alignment, fabric stretching and tension, rail, tension wire and fitting installation, and gate hanging and adjustment at the time of installation.
- Fence materials are covered only by any written warranty from the manufacturer, which we pass through to you. We will help you file a manufacturer claim.
- This warranty applies only to the property where the fence was installed and cannot be transferred.

2. Warranty Period

- **Residential (galvanized or black vinyl-coated):** 2 years from the date installation is completed. During this period we will re-tension fabric and adjust gates that sag, drag or fail to latch because of our installation at no charge.
- **Commercial, municipal and HOA:** 1 year from the date installation is completed, or the correction period stated in the contract, if longer.
- **Materials:** per the manufacturer's written warranty, if any. Galvanized chain link generally carries no manufacturer warranty. Vinyl-coated warranties, where offered, commonly exclude coastal, marine and salt-air locations.

3. Exclusions

This warranty does not cover:

- Rust or corrosion of galvanized or coated steel, including white rust (white powdery zinc oxide), which is a normal part of how galvanizing weathers, especially near salt water, marsh and tidal areas.
- Rust at cut ends, scratches or nicks.
- Cracking, chalking, fading or peeling of vinyl coating from sun exposure or normal weathering.
- Coating damage from mowers, string trimmers, edgers, tools or impact.
- Fabric that is stretched, bent, unraveled or torn by pets, animals, people climbing, digging under, or leaning or pushing against it. This includes damage from dogs pushing, chewing or digging.
- Gaps under the fence or tension wire caused by soil washout, erosion, grading, digging, animals, landscaping, or soil settlement after installation.
- Hurricanes, tropical storms, high winds, flooding, storm surge, fallen trees or limbs, lightning, or other acts of God.
- Vehicle impact and vandalism.
- **Privacy slats, windscreen, shade cloth, banners, signs or anything else added to the fence after installation by anyone other than Owens Contracting.** These greatly increase wind load on posts, rails and fittings, and any damage to the fence that follows (leaning or broken posts, bent rails, torn fabric or ties) is not covered. Adding them may also void the manufacturer's warranty.
- Slats or windscreen we install are warranted for installation only. Wind damage to the fence from slatted or screened sections in storms over the design wind is not covered.
- Barbed wire and barbed arms: we warrant installation only. Owens Contracting is not responsible for injury from barbed wire, or for its compliance with local ordinances, HOA rules or permits obtained by others.
- Gates that have been forced, propped or tied open, used beyond their normal swing, left unlatched in wind, or climbed or swung on.
- Drop rods, latches, hinges and other hardware that wear out with normal use after the workmanship period. Drop rod receivers blocked by debris or soil are not covered.
- Contact with fertilizer, lawn chemicals, pool or spa chemicals, de-icers, or iron- or mineral-laden irrigation or well water, or sprinklers aimed at the fence.
- Soil, mulch, debris or vines piled against or growing on the fence.

- Alterations, repairs or attachments by others, including fasteners or fittings of a different metal that can cause galvanic corrosion.
- Lack of maintenance as described below.

4. Gates and Special Notes

- Gates are adjusted and latching at installation. Wide and tall gates need drop rods engaged whenever the gate is closed and must not be left free-swinging in wind.
- **Pool barriers:** if a chain link fence is used as a pool barrier, we install it to the code in effect when installation is completed, with self-closing and self-latching gates set at that time. The owner keeps gates self-closing and self-latching and keeps soil and objects from creating climbable footholds or bottom gaps. We do not guarantee inspector, insurer or HOA approval beyond the code requirements in effect at installation.
- **Commercial and security fence:** performance against cutting, climbing or forced entry is not warranted.

5. Claims

- To make a claim, contact Owens Contracting in writing within 30 days of noticing the problem, with your invoice or proof of purchase, photos and a description.
- We will inspect and, at our option, repair, re-tension, reset or adjust the affected work, or refund the installation cost of that portion.
- For material defects we will submit any manufacturer claim on your behalf. Manufacturers typically supply replacement material only, sometimes prorated, and do not pay labor.

6. Maintenance

- Near the coast, marsh or salt water, rinse the fence with fresh water from a garden hose at least once a month and after every storm or salt-spray event. Inland, rinse at least twice a year. Rinsing removes salt and slows corrosion of galvanized and coated steel.
- Wash vinyl-coated fence with mild soap and water and a soft brush. Do not use solvents, abrasive pads or wire brushes, and keep pressure washers on low with the tip at least 2 feet away.
- White powder (white rust) on new galvanized fence is normal and usually dulls to gray. Spots of red rust can be cleaned and touched up with cold galvanizing spray (galvanized) or black touch-up paint (vinyl-coated).
- Keep soil, mulch, leaves and vines off the fabric and bottom tension wire. Fill any washouts or dig spots under the fence promptly so pets can't get under.
- Keep mowers and string trimmers away from the fabric and posts. Trimmer line strips vinyl coating and galvanizing.
- Keep fertilizer, pool chemicals and salt off the fence. Aim sprinklers away from it.
- Check gates every few months. Lubricate hinges and latches, keep drop rod receivers clear, and keep gates latched or drop rods down in wind. Call us if a gate starts to drag.
- Do not add slats, windscreen, banners or signs without asking us first. They add wind load the fence may not be built for.
- After a major storm, check for leaning posts, loose fabric or ties, or bent rails, and call us.
- Failure to maintain the fence may void coverage under this warranty and any manufacturer warranty.

7. Limitation of Liability

- Our liability is limited to repair, adjustment or refund of the installation cost of the affected portion.
- We are not liable for incidental or consequential damages, including escaped pets or livestock, damage to landscaping, vehicles or other property, or loss of use or security.
- This is the only warranty Owens Contracting gives; no employee or agent may change it.
- Some states do not allow limitations on incidental or consequential damages, so these may not apply to you.

8. Contact

- Owens Contracting
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